OFFICE POLICY ON MANAGED CARE INSURERS

In order to accommodate the needs and requests of our patients, we have enrolled in numerous managed care insurance programs.

While we are pleased to be able to provide this service to you, it is extremely difficult for us to keep track of all the individual requirements of the plans. Each one has different stipulations regarding how often services may be rendered and, even more importantly, where those services may be performed.

Even within the same insurance company, the plans differ depending upon what type of contract your employer has negotiated.

Providing quality eye care for our patients is our primary concern. We are more than willing to provide that care within your insurance contracts guidelines if you let us know at the time of each service what those guidelines are.

Unfortunately, if you do not inform us of any special requirements in your contract and we subsequently perform services such as photos, visual field or procedures that are not covered, we will have no choice but to bill you directly for those charges. Payment for those charges is then your responsibility.

In event that services are provided and your coverage is not in effect on that day then fees submitted and denied by your carrier will become your responsibility.

With your cooperation and help, you should be able to receive all the benefits offered to you, and we will be able to concentrate on caring for your eye needs.